

KLYRO PRIVACY POLICY

Version: 2.0

Effective Date: September 30, 2026

Status: Pre-Registration Draft

LEGAL IDENTITY NOTICE

Klyro is currently a technology platform operating under the Klyro brand while formal legal registration is being completed.

Until a legal entity is formally established, references to "Klyro", "we", "us", and "our" refer to the Klyro platform, service, and its current operators responsible for developing and maintaining the product.

Klyro does not represent itself as an incorporated company, registered private limited company, or other formal legal entity until such registration has been completed.

Once registration is finalized, this Privacy Policy will be updated with the official legal entity information.

1. INTRODUCTION

Klyro is a commerce technology platform designed to help businesses create, manage, and operate online stores.

This Privacy Policy explains how Klyro collects, uses, stores, protects, and processes information when users interact with Klyro services.

This policy applies to:

- Klyro websites
- Merchant dashboards
- Online stores
- Storefronts
- Applications
- APIs and integrations
- Support channels
- Other services connected to this policy

2. INFORMATION WE COLLECT

Klyro may collect information provided directly by users, information generated through usage, and information received from connected services.

This may include:

Account information:

- Name
- Email address
- Authentication information
- Store information
- Preferences
- Communication details

Merchant information:

- Business information
- Store branding
- Products
- Inventory
- Orders
- Customer information
- Store configuration

Technical information:

- IP address
- Browser information
- Device information
- Usage activity
- Security logs
- Performance information

3. MERCHANT DATA

Merchants using Klyro may store information about their customers.

Merchants are responsible for:

- Collecting customer information lawfully
- Providing appropriate privacy notices
- Protecting customer information
- Respecting customer rights
- Ensuring uploaded information is permitted

Klyro provides technology infrastructure and does not replace merchant legal responsibilities.

4. HOW WE USE INFORMATION

Klyro may use information to:

- Provide platform functionality
- Create and secure accounts
- Manage stores
- Process orders
- Maintain inventory systems
- Provide customer support

- Improve reliability
- Prevent fraud and abuse
- Develop new features
- Maintain security

5. PAYMENTS

Klyro may support payment functionality through third-party payment providers.

Payment providers may independently process payment information according to their own terms and privacy policies.

Klyro does not intend to store complete payment card numbers unless a specific service explicitly requires it.

6. AI FEATURES

Klyro may provide AI-powered features.

AI features may help users:

- Generate content
- Automate workflows
- Analyze information
- Create summaries
- Improve store operations

AI-generated results may contain errors and should be reviewed before important business decisions are made.

Klyro does not intentionally use personal information for unrelated AI training unless permitted by applicable law or authorized by appropriate agreements.

7. COOKIES AND TECHNOLOGIES

Klyro may use cookies, local storage, analytics tools, and similar technologies for:

- Authentication
- Security
- Performance
- Store functionality
- User preferences
- Service improvement

Users may control certain technologies through browser settings where available.

8. DATA SECURITY

Klyro uses reasonable security measures including:

- Access controls
- Authentication protection
- Authorization systems
- Database security
- Server-side validation
- Security monitoring
- Backup procedures

No internet service can guarantee absolute security.

9. DATA RETENTION

Klyro retains information only as long as reasonably necessary for:

- Providing services
- Maintaining accounts
- Security purposes
- Legal obligations
- Dispute resolution
- Business records

When information is no longer needed, it may be deleted, anonymized, or securely disposed of.

10. USER RESPONSIBILITIES

Users must not:

- Access another person's account
- Upload unlawful information
- Violate privacy rights
- Attempt unauthorized access
- Upload malicious software
- Abuse platform systems

11. ACCOUNT RESTRICTIONS

Klyro may restrict, suspend, or terminate access when necessary to:

- Protect users
- Prevent abuse
- Investigate security issues
- Comply with legal obligations

- Enforce platform rules

12. THIRD-PARTY SERVICES

Klyro may integrate with external services including:

- Payment providers
- Cloud infrastructure providers
- Authentication providers
- Analytics providers
- Email providers

Third-party services operate according to their own policies.

13. NEPAL PRIVACY NOTICE

Klyro is being developed in Nepal and intends to follow applicable privacy and data protection requirements relevant to its operations.

As regulations and business operations evolve, Klyro may update this policy.

14. PRIVACY RIGHTS

Depending on applicable law, users may have rights including:

- Accessing personal information
- Correcting inaccurate information
- Requesting deletion
- Restricting certain processing
- Requesting information about processing activities

15. CHILDREN'S PRIVACY

Klyro is not intended to knowingly collect personal information from children where prohibited by applicable law.

16. BUSINESS TRANSFERS

If Klyro participates in a merger, acquisition, financing, restructuring, or similar transaction, information may be transferred as part of that process.

17. CHANGES TO THIS POLICY

Klyro may update this Privacy Policy when:

- New features are introduced
- Services change
- Infrastructure changes
- Legal requirements change

Users should review this page periodically.

18. CONTACT

Official privacy and support contact details will be published through Klyro's official communication channels once operational.

FINAL COMMITMENT

Klyro is committed to building commerce technology responsibly by:

- Collecting information responsibly
- Protecting user information
- Maintaining transparency
- Improving security practices
- Respecting privacy rights

Your information is entrusted to Klyro, and we take that responsibility seriously.